

Terms & Conditions

1. GENERAL DISCLOSURES & HYGIENE

You acknowledge that services provided involve the application of skin products directly to the relevant parts of the face and body and therefore agree that you have disclosed any and all medical or other conditions known to you which a reasonable person would disclose, including but not limited to skin sensitivity, conditions such as active herpes (cold sores) and general allergies for yourself and the other people who are receiving services.

In doing so, you agree that we are not liable for, and will indemnify us from any and all claims, liabilities, costs, loss, and causes of action relating to personal injury or death arising directly or indirectly as a result of your failure to disclose pertinent information relating to medical or other conditions. Women of Elegance reserve the right to refuse to work with someone who has an illness or condition that may be contagious.

2. COSMETICS, PRODUCTS & TOOLS

Other than lip liners, lipsticks, lip glosses and mascara, Women of Elegance cannot use your own makeup products or tools due to industry hygiene and creativity standards.

3. HAIR PRODUCTS & TOOLS

Women of Elegance cannot use your own products or tools due to industry hygiene and creativity standards.

4. SURCHARGES

A 15% surcharge will apply to any Bank holidays only.

5. DISEASES, DISORDERS, COVID 19 & VIRUSES

Any viruses, infections on the scalp or infestations e.g. head lice or ring worm for example and other Infections e.g. corona-virus Please seek advice from your doctor before booking your appointment; otherwise you will be turned down on the day of your appointment with a surcharge of 50% for the artist's time so please make sure.

6. TRAVEL FEES

Travel cost will be 45p per mile extra for a return journey this is applicable for the trial and the wedding day. Prices are calculated from your artist local location. If that requires over-night accommodation or taxes, all expenses including accommodation, meals and sundries are payable by the client.

7. PAYMENTS

We prefer online payments to our account. You can pay by Women Of Elegance Pay-Pal.me, debit or credit card payment on line with your full name and booking invoice code. We accept, cash.

8. CANCELLATION

In the unlikely event, you decide to cancel your booking this must be in writing by e-mail. 14 days before your wedding day a cancellation fee of 50% will be charged of the total balance. Any deposits fees paid are non-refundable.

9. CHANGES TO NUMBER OF PEOPLE

Should the number of persons or services you require change within 4 weeks of the event, you will still be charged for those persons and services. This is based on a loss suffered by us in reserving the date, times and hours required to fulfil your original booking. It is best to find alternative people within the wedding event to avoid interfering with the timetable.

10. FEES

Quotes do not include unknown additional costs or any other unique or special requirements that are not made known to us at the time of the original quote -i.e. parking expenses, hairpieces etc.

11. ARTISTS

If original artist is unable to attend on your wedding day due to illness, every effort would be made due to availability, we will try and book you with another hair and Makeup artist, do our very best to create the same, hair and makeup design as discussed on your trial.

12. AREAS COVERED

Women of Elegance are available in Leeds, at present; any requests to areas outside these boundaries until further notice will be at Women of Elegance artist's discretion.

13. VENUE PARKING

Please keep in mind hotel car park parking fees are payable by the client if free parking is not available.

14. SUPPLIER RECOMMENDATIONS

Any referrals are based entirely on experience, talent and skills of suppliers I recommend. Services of 3rd party suppliers are entirely their responsibility and we accept no liability.

15. PHOTOGRAPHIC/ IMAGES CONCENT FORM

All photographs taken by artist are the property of Women of Elegance and may be used for marketing purposes on the internet in connection with us or in print. Any objections to this must be made known to Women of Elegance. In the event you have hired a professional photographer, would you kindly agree to credit Women of Elegance where appropriate? Women of Elegance will credit any photographer's work where known.

16. MODEL RELEASE FORMS

All clients are asked to sign our model release forms

17. PRICES

Prices may change without prior notice. This will not affect your original quote given if any changes have been made.

18. DEPOSITS AND BOOKINGS

any deposit fees, are non-refundable neither will it be transferred to another booking date unless 7 days' notice is given if booking date is available. In the unlikely event that the artist is unable to attend your booking trial, your appointment will be transferable to another date or artist. Please note trial booking fees is excluded from your total cost.

19. LIABILITY INSURANCE COVER

All artist has a certificate of insurance cover for hairstyling and make up application.

20. TERMS & CONDITIONS

The above-mentioned terms and conditions may change at any time.

COVID 19 CONDITIONS

21. All people - All hair and makeup artists are working to stringent guidelines which follow the latest guidance provided by the relevant health authorities to keep customers and ourselves safe.

22. Our services and products - All hair and makeup artists have access to washing and sanitizing products, equipment is thoroughly cleaned before, during and after use and we are taking steps to ensure all tools and products used are sanitized throughout each service.

23. Women Of Elegance -Taking precaution from the NHS, @ gov.uk for the best line of PPE shield, disposable masks, gloves and aprons sanitizer wipes usage for different tasks

24. Women Of Elegance - take contamination and viruses seriously, all products and tools when used and during use, Women Of Elegance always take the necessary precautions to keep clients safe by washing towels, gowns, makeup brushes, powder puffs and hairstyling tools, sterilising and sanitising hands, makeup, makeup-tools, with disposable applications, hairstyling-tools and work surfaces.

25. What next? - This is an ever-changing situation. We will continue to ensure we follow the latest guidelines from the relevant health authorities. Any further changes will be communicated on our website.

COVID 19 POLICY

SYMPTOMS OF COVID 19

If you have any of the symptoms below you are still contagious and can transmit to others

- Fever
- Shortness of breath
- Extreme exhaustion
- Productive dry cough
- Diarrhoea & Vomiting
- Muscle pain
- Loss of sense of smell & test

ANY APPOINTMENT PREVIOUSLY MADE

Please Note: If you are unwell with the above symptom's appointments will be cancelled, please follow isolation guidelines from the NHS

WHO IS AT RISK

Every client is at risk contracting the virus & spreading it to others

GREATEST RISKED

Are clients who have

- Cardiovascular Disease
- High Blood Pressure
- Diabetes
- Rheumatoid Arthritis
- Psoriasis
- Severe Asthma

SOCIAL DISTANCING

Due to being a mobile business please note each location distancing is as followed

- PERSONAL PROTECTIVE EQUIPMENT
- PPE CONTINUED DURING SERVICES
- GATE KEEPER USE TEXT,
- EMAIL AND PHONE
- REDUCING NUMBER OF CLIENTS IN ANY LOCATION
- ONLY ONE PERSON WITH ONE TO TWO ARTIST PER ROOM ON LOCATION.
- HOW TO MAKE CLIENTS FEEL SAFE
- CONSIDER SENDING A TEXT OR EMAIL PRIOR TO APPOINTMENT
- CLIENTS ARE PERMITTED TO WEAR PPE MASK DURING HAIRDRESSING SERVICES
- CLIENTS NOT PPE MASKED ARE REQUIRED DURING MAKE-UP SERVICES
- ONLY ONE PERSON WITH ARTIST PER ROOM ON LOCATION.