

WOMEN OF ELEGANCE

PROFESSIONAL AFRO HAIRCARE STYLIST

Terms & Conditions

1. GENERAL DISCLOSURES & HYGIENE

You acknowledge that services provided involve the application of skin or hair products directly to the relevant parts and therefore agree that you have disclosed any and all medical or other conditions known to you which a reasonable person would disclose, including but not limited to skin & scalp sensitivity, conditions such as active herpes (cold sores) and general allergies for yourself and the other people who are receiving services. In doing so, you agree that we are not liable for, and will indemnify us from any and all claims, liabilities, costs, loss, and causes of action relating to personal injury or death arising directly or indirectly as a result of your failure to disclose pertinent information relating to medical or other conditions. Women of Elegance reserve the right to refuse to work with someone who has an illness or condition that may be contagious.

2. COSMETICS, PRODUCTS & TOOLS

Women of Elegance products or tools due to industry hygiene and creativity standards.

3. HAIR PRODUCTS & TOOLS

Women of Elegance cannot use your own products or tools due to industry hygiene and creativity standards.

4. SURCHARGES

A 15% surcharge will apply to any Bank holidays only.

5. DISEASES, DISORDERS, COVID 19 & VIRUSES

Any viruses, infections on the scalp or infestations e.g. head lice or ring worm for example and other Infections e.g. corona-virus Please seek advice from your doctor before booking your appointment; otherwise you will be turned down on the day of your appointment with a surcharge of 50% for the stylist time so please make sure.

6. PAYMENTS

We prefer online payments to our account. You can pay by Women Of Elegance online debit, credit card, and in person contactless/chip and pin payments with your full name and booking invoice. Cash is also accepted,

7. CANCELLATION

In the unlikely event, you decide to cancel your booking 50% will be charged of the total balance. Any deposits fees paid are non-refundable.

8. CHANGES TO NUMBER OF PEOPLE

Should the number of persons or services you require change within 4 weeks of the event, you will still be charged for those persons and services. This is based on a loss suffered by us in reserving the date, times and hours required to fulfil your original booking. It is best to find alternative people within you're your booking to avoid interfering with the booking timetable.

9. FEES

Quotes do not include unknown additional costs or any other unique or special requirements that are not made known at the time of the original quote -i.e. any additional hair requests

10. HAIRSTYLIST

If Hairstylist is unable to attend to your booked appointment due to illness, every effort would be made due to availability, and book you for another date and time suitable for you within the days and times provided.

11. PHOTOGRAPHIC/ IMAGES CONNECT FORM

All photographs taken by Hairstylist are the property of Women of Elegance and may be used for marketing purposes on the internet in connection with us or in print. Any objections to this must be made known to Women of Elegance. In the event you have hired a professional photographer, would you kindly agree to credit Women of Elegance where appropriate? Women of Elegance will credit any photographer's work where known.

12. MODEL RELEASE FORMS

All clients are asked to sign our model release forms

13. PRICES

Prices may change without prior notice. This will not affect your original quote given if any changes have been made.

14. DEPOSITS AND BOOKINGS

any deposit fees, are non-refundable neither will it be transferred to another booking date unless 1hr notice is given if booking date is available, In the unlikely event that the hairstylist is unable to attend your booking appointment will be transferable to another date

15. LIABILITY INSURANCE COVER

Hairstylist has a certificate of insurance cover for hairstyling and make up application.

16. TERMS & CONDITIONS

The above-mentioned terms and conditions may change at any time.

COVID 19 CONDITIONS

17. **All people** - hair and makeup artist are working to stringent guidelines which follow the latest guidance provided by the relevant health authorities to keep customers and our-self safe.

18. **Services and products** - hair and makeup artist have access to washing and sanitizing products, equipment is thoroughly cleaned before, during and after use and are taking steps to ensure all tools and products used are sanitized throughout each service.

19. **Women Of Elegance** -Taking precaution from the NHS, @ gov.uk for the best line of PPE shield, disposable masks, gloves and aprons sanitizer wipes usage for different tasks

20. **Women Of Elegance** – take contamination and viruses seriously, all products and tools when used and during use, Women Of Elegance always take the necessary precautions to keep clients safe by washing towels, gowns, makeup brushes, powder puffs and hairstyling tools, sterilising and sanitising hands, makeup, makeup-tools, with disposable applications, hairstyling-tools and work surfaces.

21. **What next?** - This is an ever-changing situation. We will continue to ensure we follow the latest guidelines from the relevant health Authorities. Any further changes will be communicated on our website.